

BCE *Technology*
Repair Request Form

Name: _____

Company: _____

Address: _____

Phone: _____

Email: _____

----- **Unit Type** -----

Platform: Playstation 3 Notebook Computer Server

Serial
No.: _____

Description of
Problem: _____

----- **Return Info** -----

Ship Method: FedEx UPS USPS DHL

Ship Type: Ground 3rd Day 2nd Day Overnight

Shipping Account No.: _____

Special Instructions: _____

----- **Acknowledgement** -----

I have read the Terms & Conditions and have contacted BCE Technology prior to sending this unit in for repair.

I agree to all Terms & Conditions: (Print Name) _____

(Signature) _____ Date: _____

BCE *Technology*

Repair Request Form

Terms & Conditions:

My services are for units that are out of warranty or warranties that have been void, if your unit is under warranty, please contact Sony for free repair services with them, if not, please continue reading below.*

1. Free evaluation of unit to discover what is causing the problem.
2. Based on evaluation a quote will be given for approval.
 - a. If approved, prepayment of full amount will be required to complete repair *Payments can be made by credit card via our website, Paypal, or Check/Money order. If you will be sending a check, please make checks payable to BCE Technology, and include in your memo the serial number of your unit which can be found on the sticker behind the unit, this will also be provided on the quote.(Quote will include shipping charges to return unit upon repair completion).
 - b. Payment must be made 30 days after payment is requested, if payment is not received prior to the 30 days, unit will become property of BCE Technology. Please note, if you have a shipping account with either UPS or FedEx, please provided this when you send your unit in, then shipping charges will not be needed.**
 - c. If not approved, payment for shipping charges will be required to return your unit back, if payment is not made, unit will be held for 30 days, if payment is not received prior to the 30 days, unit will become property of BCE Technology. Please note, if you have a shipping account with either UPS or FedEx, please provided this when you send your unit in, then shipping charges will not be needed.

Please read the above, if you agree with these terms and conditions, please feel free to ship your unit (**Playstation 3 Core ONLY**) to:

BCE Technology
Attn: Arnold Cantu
1141 Catalina Drive #212
Livermore, CA 94550

You can ship this anyway you like, USPS, UPS, FedEx, DHL...

If you will be dropping your unit off, please drop off to the address above. Please make sure to have the repair request for left with the unit, and leave it with the clerk at the front counter. If you have any questions, please feel free to contact me at anytime at 925-998-4078.

Please make sure you ship your unit correctly packaged so it can make it safely to our location. ***BCE Technology is not responsible for any damages due to shipping. All units are photographed when received and maintain in our database along with all serial numbers, including internal parts.***